

CONTACT US!

Call our Customer Service department at 1-877-SF4-VISA (1-877-734-8472) 24 hours a day, 7 days a week. Please mail credit card payments to State Farm Bank.

If you have a problem with the quality of goods or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

Special Rule for Credit Card Purchases

For any questions or other communications about your Account, please contact our service for the hearing impaired at 1-877-593-3879.

Service for the Hearing Impaired (TDD/TTY)

Any payment instrument you send us for less than the full balance due that is marked "paid in full" or similar notation, or that you otherwise tender in full satisfaction of a disputed amount, must be sent to State Farm Bank, PO Box 2326, Bloomington, IL 61702-2326. We reserve all our rights regarding such instruments. For example, if it is determined there is no valid dispute or if any such instrument is received at any other address, we may accept the instrument and you will still owe any remaining balance. Or, we may refuse to accept any such instrument by returning it to you, not cashing it, or destroying it. All other payments should be sent to the payment address shown on the front of this statement.

You may pay all or part of your New Balance at any time. However, you must always pay at least the Minimum Payment by the Payment Due Date. Mail your payment, made in US dollars, accompanied by the upper portion of your monthly statement, in the enclosed return envelope or to the payment address State Farm Bank, PO Box 23025, Columbus, GA 31902-3025. Pay by check or money order, and be sure to allow sufficient time for your payment to reach us by the Payment Due Date. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, the funds may be withdrawn from your financial institution. If you have any questions about ACH, please call 1-877-SF4-VISA (1-877-734-8472). All payments (including phone remits, overnight mail, etc) received by us at the payment address by 2:30 p.m. Eastern Time, Monday through Friday (our normal business days), will be credited to your Account as of that day. All payments (including phone remits, overnight mail, etc) received by us at the address indicated after 2:30 p.m. Eastern Time or on any non-bank business day, including bank holidays, will be credited to your account on the following bank business day. The crediting of payments received in any other manner may be delayed.

Making Payments

date to add the transaction to the daily balance. The posting date is the date we actually process the transaction to your account.

Purchases

08/28	08/30	1617	CUSTOMIZED GIRL	800-361-8811	OH	\$75.06
08/29	09/02	2339	SEARS ROEBUCK 7019	8004694663	CA	\$124.77
08/31	09/02	3694	GTM SPORTSWEAR	785-5378822	KS	\$1,834.00

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